

THE AMERICAN RADIO RELAY LEAGUE, INC.
Newington, Connecticut 06111

PHONE OBSERVATION FORM (Originated by ARRL Official Observers; to forward
via League Hq. in the cause of bettering ham phone.)

COOPERATION is requested looking to adjustments or sources of difficulty,
remedying operating policy to make operating efficient and less subject
to criticism from the uninitiated because it sounds inane, complex, or
an imitation of the broadcast service instead of real useful amateur
communication. See other side for comment on "observing policy" please.

TO STATION.....

DATE.....

Signals were Readability..... Strength..... at..... GMT (.....ST)

You were ^{working} calling (cross out one)..... Your Freq.....

THE SIGNAL OF YOUR TRANSMITTER WAS OBSERVED AS FOLLOWS:

1. ☐ Flat-topping ☐ Splatter ☐ Over-modulation ☐ Steadily ☐ On peaks only ☐ "Hash"
or burps over band, at..... kc.
2. ☐ Apparent frequency instability ☐ Broadness noted ☐ check by beat oscillator.
3. Quality of speech was Good Fair Poor
4. Fidelity: ☐ Highs prominent, lows weak. ☐ Lows prominent, highs weak. ☐ O.K.
5. ☐ Distortion noted. Possible causes; r.f. feedback, improper bias, non-linearity,
transformer defects, mike.....
6. Hum noted ☐ on carrier ☐ on speech.
7. Harmonic noted on..... kc. Parasitics or spurious heard at.....kc.

OPERATING PROCEDURE NOTATIONS:

1. Illegal: Superfluous/unnecessary/improper use of music..... ☐ 3rd Party Coms to...
2. Room background (zero in stations of highest communication efficiency)
estimated as.....% as high as speech from your station.
3. ☐ Unnecessary testing. ☐ Testing in busy hours. (Dummy ant. is
recommended when checking audio and most general adjustments.)
4. Violation F.C.C. Rule 97.113: ☐ "Broadcasting for entertainment." ☐ With
broadcast receiver background. ☐ Retransmitting other than amateur station.
5. Unauthorized duplex operation: Carrier on from..... to.....
6. Unnecessary use of c.w. telegraph technique.....
(as "K" for over or go ahead, "hi" for laugh, etc.)
7. Omission of identification of station at 10-min. intervals (F.C.C. rule 97.87).....
8. Choice of Bands in Question for DX Covered. This OO knows all contacts cannot be
completed ideally. But versatile operators give themselves band-switching capability;
use vhf's or the lower h.f. bands and reduced power too for the shorter distances where
feasible.
9. Certain material heard on the air from your station sounded like ☐ Profanity ☐ Near
profanity ☐ Suggestive Remarks ☐ Drinking party. The general line of talk seemed
capable of conveying a poor or low impression (to outsiders) of amateur operators and
your station policy might be regarded as giving direct, indirect, or undesirable empha-
sis on or derogatory reference to things checked in the following list: ☐ the TVL-BCL
public ☐ TV or BC interference trouble, ☐ amateur policies thereon, ☐ derogatory re-
marks about other amateurs, individuals-or-groups, ☐ improper allusions to sex, ☐ re-
marks on wild parties, ☐ drunkenness, etc. This is not to criticize your opinions,

thoughts, code of ethics, etc. (those are your business). We ask your help in bettering the impressions we give others of amateur radio calling attention to what some consider loose operation. Beyond helping to further constructive operating policies we hope some notations will help avoid FCC citations too.

REMARKS.....

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Observer Call

.....
Address

ARRL OFFICIAL OBSERVING POLICY

Suggestions for improving adjustments, or operating policy help us all to better operating conditions in our ham bands. It's especially important to give the public and the F.C.C. an impression of amateur radiotelephone operation as useful, understandable as a hobby and constructive --- a generally favorable impression...not the kind that may endanger or weaken the case for our branch of operating and all amateur radio.

Volunteer observing work is conducted in the friendliest spirit, for the good of our hobby and to help operators around us in the spirit of general improvement and self-improvement and progress in the use of our frequency bands. Suggestions for additional items for this form, other ways of increasing the effectiveness or insuring correct attitude of individual operators, will be appreciated by A.R.R.L.

Items checked represent the personal idea of the observer and may be well worth looking into. Federal Communications Commission monitoring stations constantly check violations of all amateur regulations. This friendly notice may help avoid danger to individual operating rights such as result from off-frequency operation, use of an improper signal, etc. or suggest precautions to modify operating so as to give the best image of Amateur Radio to all who intercept our signals. Your cooperation is requested in maintaining a high standard of operations.

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Among ARRL SCM appointees the ARRL OFFICIAL PHONE STATIONS subscribe to the objectives epitomized in this form, following standardized procedures and recommendations. All amateurs are invited to report monthly radio station activity and seek recognition through appointment from SCMs. Official Observers are a group, helping keep stations a credit to themselves and Amateur Radio. Your interest and cooperation is invited.

IMPROVE ALL OPERATION BY USING GOOD PROCEDURE

We list herewith some of the ARRL Operating Aids, available on postal card size forms (single copies on request) to assist in your station operation, also promoting understanding by use of the same definitions, when exchanging Readability and Strength reports, etc.

Op. Aid #1 ARRL Recommended Phonetic Alphabet	Op. Aid #5 DX Operating Code
Op. Aid #3 The RST System	Op. Aid #8 WAS States Record
Op. Aid #4 Before-In-After Emergency	Op. Aid #10 ... Time Conversion to GMT

PLEASE HELP INSPIRE GOOD OPERATING PRACTICES . . . BY YOUR EXAMPLE
WE CAN WIDEN BANDS AND BETTER OPERATING PLEASURE BY EFFICIENT OCCUPANCY
